

### 1.3 Quality Policy

Ruskin Air Management Ltd (hereafter referred to as the Company) is committed to a comprehensive and developing policy of assuring the quality of the Company's service to its customers. In the accomplishment of this aim our policy will be one of providing products, which are manufactured and inspected to meet the performance requirements under controlled conditions, which are consistently maintained.

The Company reserves the right to amend its QA manual at anytime, but where it has been quoted as a contractual document, the issue in force on the contract date will be applied, except where the parties agree to waive such a rule. ISO 9001:2000 is the document that the Company Quality Management System is based upon.

The quality assurance system covers all aspects of manufacturing including the procurement of material and addresses the safeguarding of products during despatch. The quality of all products whether manufactured within the plant or obtained from an outside supplier is controlled to assure conformance with the requirements of this system. It is the continuing policy of the Company to search for improvements in product quality.

Managers of departments with duties under the quality assurance system have the responsibility to provide the necessary working environment and adequate resources to ensure that all procedures are strictly applied.

This quality manual describes the Quality Management System, which operates in the company. A separate procedures section (see INDEX) contains departmental procedures specific to particular functions. The Company is committed to continual improvement of the Quality Management System, and to this end each Management Review meeting will establish and review measurable Quality Objectives, and the methods by which they are to be attained. The meeting will also review this Quality Policy for its continual suitability according to any current standards or directive used throughout the Company.

The Managing Director will ensure that this policy statement is implemented, understood and maintained throughout the organisation.



Signed

K. MUNSON  
(Managing Director)

Date 05/05/05

Parent ref: ISO 9001:2000