

# Ruskin Air Management Limited

## QUALITY ASSURANCE POLICY.

With the aim of achieving and maintaining customer satisfaction, Ruskin Air Management Ltd (hereafter referred to as the Company) is committed to ISO 9001:2008 Quality Standard and MED/MRA (Marine Equipment Directive/Mutual Recognition Agreement). In the accomplishment of this aim our policy will be one of providing products and services that exceed customer expectations while meeting performance and legal or regulatory requirements under controlled conditions of which are consistently maintained.

The Company reserves the right to amend its Management System Manual at anytime, but where it has been quoted as a contractual document, the issue in force on the contract date will be applied, except where the parties agree to waive such a rule.

The Quality Management System covers all aspects of the company's operations. The quality of all products whether manufactured within the plants or obtained from an outside supplier is controlled to assure conformance with the requirements of this system. It is the continuing policy of the Company to search for improvements in product quality without compromising product approvals or performance.

Managers of departments with duties under the Quality Management System have the responsibility to provide the necessary working environment and adequate resources to ensure that all procedures are strictly applied.

The Management Systems Manual describes the Quality Management System, which operates within the company. A separate procedures section (see INDEX) contains departmental procedures specific to particular functions. The Company is committed to continual improvement of the Quality Management System, and to this end each Management Review meeting will establish and review measurable Quality Objectives, and the methods by which they are to be attained. The meeting will also review this Quality Policy for its continual suitability according to any current Standards or Directives used throughout the Company.

The Managing Director will ensure that this policy statement is implemented, understood and maintained throughout the organisation.

Signed  (Managing Director) Date 5<sup>th</sup> JAN 2011